



General Terms of Sale Regarding Other Products Than Yachts

1. PREAMBLE

These General Terms shall apply to sales of other products than yachts via the website dragonfly.dk, e.g. clothing.

We reserve the right to unilaterally amend these General Terms from time to time.

We solely offer products covered by these General Terms to consumers, i.e. not persons engaged in commerce or industry regarding sold product types.

2. FORMATION OF CONTRACT

A final agreement with binding effect between you and Quorning Boats ApS is concluded at the time when you place an order on dragonfly.dk via the web shop. Once an order is placed, you will receive an email confirmation from us.

We reserve the right to cancel orders for whatever cause, including e.g. out of stock items, incorrect invoicing information and incorrectly specified prices on dragonfly.dk, until an agreement has been concluded between the parties.

3. PRICES AND DELIVERY CHARGES

Prices displayed on dragonfly.dk at the time of your order are binding. Prices displayed on dragonfly.dk include Value Added Tax but do not include delivery charges or duties, tolls, etc. Such additional charges etc. are payable by you. Delivery charges and similar charges will be informed to you before a purchase is finalized.

We reserve the right to change specified prices and to maintain that prices listed on dragonfly.dk are incorrect until the time when an agreement has been concluded with you.

4. PAYMENT

We accept the following types of payment: Credit card.

Payment is completed when the purchased product is dispatched from Quorning Boats ApS.



5. DELIVERY

We dispatch orders as fast as possible. We are usually able to deliver within 5 – 7 days, however delivery may take longer due to concrete circumstances, availability of ordered product, place of delivery, etc.

When you place an order, you will be informed further on delivery details.

6. CANCELLATION AND RETURN

In accordance with the Danish Consumer Contracts Act, you have the right to cancel your order within 14 days after a product has been delivered. You exercise this right making a clear statement to us that you wish to cancel the purchase using the following contact details: info@dragonfly.dk.

If you exercise this right, we shall return your payment without undue delay and no later than 14 days after we receive your request. We will return the payment to the means of payment used by you to place the order.

We charge no fees when you exercise the above right. However, we will detain your refund until we have received the returned product or until you have provided us with proof that the product has been returned (whichever occurs first).

You must return the product to us without undue delay, and no later than 14 days after the cancellation right has been exercised. You shall pay any costs connected to returning the product to us.

You bear the costs connected to your handling of the product other than what is necessary to establish the nature, characteristics and functioning of the goods. Such costs shall not be returned to you.

You are responsible for any purchased products until such have been returned to us. If the product is damaged or lost during return, you will not receive a refund.

Please, inform us by email to info@dragonfly.dk.

7. DEFECTIVE PRODUCTS

You are entitled to give notice of defects for a period of 24 months. If something is wrong with the product, your claim should be sent to us as soon as possible from the time that you notice the problem.



If the claim is legitimate, you can either have a new product sent, a discount or return the product for a refund. This will be decided from case to case. Accordingly, the provisions on defects in the Danish Sales Act apply.

8. CLAIMS AND DISPUTES

In case of any claim or complaint please contact us at info@dragonfly.dk.

You can file a complaint against us regarding your purchase in the webshop. In Denmark complaints should be filed to Konkurrence- og Forbrugerstyrelsens Center for Klageløsning, Carl Jacobsensvej 35, 2500 Valby, Denmark. You can file your complaint on www.forbrug.dk.

The European Commission's Online Dispute Resolution website is relevant for private consumers living in another EU country. You can file your complaint at <http://ec.europa.eu/odr>.

9. LIMITATION IN LIABILITY

We limit our liability to the fullest extent permitted by applicable law, in contract, tort (including, without limitation, negligence), pre-contract or other representations (other than fraudulent or negligent misrepresentations). Consequently we will not be liable for (i) any economic losses (including without limitation loss of revenues, profits, contracts, business or anticipated savings); or (ii) any loss of goodwill or reputation; or (iii) any special or indirect losses, suffered or incurred by any party arising out of or in connection with the provisions of any matter under these Terms and conditions.

10. CHOICE OF LAW

Any dispute between the parties shall be governed in accordance with Danish law.

Last update: 10th May 2022.